

19 March 2020

## Maestro remains open and vigilant amidst COVID – 19

As businesses start to navigate through the COVID-19 pandemic, we felt it important to communicate with our valued clients, contacts and friends during this time. We will continue doing business so that we can support one another and help clients and community members through these unprecedented times.

Maestro Digital Mine is focused on the health and safety of our employees. In order to protect the health and well being of our staff, their families, and our community at large and to reduce the spread of COVID-19, we have provided staff the tools and resources to work remotely. Employees doing essential work at the office and at client sites are following site protocols and to reduce exposure by avoiding unnecessary contact and working from home when possible.

We remain open, with multiple lines of communication activated to ensure business as usual continuity. Our team will continue to provide full support and service to our customers, partners, suppliers and distributors.

- We will remain available for phone calls, emails and online chats and video conferencing as required from 8:00 am to 5:00 pm EST, Monday to Friday.
- Our emergency service will remain available 24/7, always using recommended practices to limit the spread of the virus and following client site protocols.
- We have taken measures to secure and stock our supply of electronic sub-components for a complete year's worth of manufacturing, so that we will be able to fully support and deliver in both the short and long term.

Maestro is committed to following the advice and guidelines of the Public Health Agency of Canada and the World Health Organization (WHO) and continue to monitor this developing situation. We encourage you to follow the advice of your public health agency and practice social distancing; to learn more about COVID-19 and how to protect yourself, visit the World Health Organization:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>.

On behalf of our entire team, we thank you for your confidence and as a partner of your company we wish you health and well-being for all and a rapid return to normal.

If you have any concerns, please don't hesitate to contact us.

Michael Gribbons and David Ballantyne  
Co-Founders  
Maestro Digital Mine